



## **CANTHERM COUNTERFEIT POLICY**

Canadian Thermostats and Control Devices Ltd., also doing business as Cantherm, recognise that the counterfeiting of components is a serious problem that has a negative impact on the worldwide economy and jeopardises the safety of individuals. As such Cantherm is committed to preventing the introduction of counterfeit electronic components to the supply chain. Our customers can have confidence that parts purchased from Cantherm are authorized and carry all the rights of the authorized supply chain. In order to achieve this we will ensure that Cantherm and all our suppliers follow the measures listed below. Customer requirements will be used in conjunction with these measures.

- All components shall be purchased from the Original Equipment Manufacturer (OEM), or from authorised distributors only.
- All parties in our supply chain shall maintain appropriate processes to isolate, quarantine, report and remove counterfeit components.
- Investigate all incidents of suspected counterfeit components and report the incident and outcome to the Cantherm Quality Manager.
- Make unusable all material confirmed as counterfeit and provide evidence to the supplier and the Cantherm Quality Manager.
- Ensure all staff involved in the procurement, inspection and storage of all components are trained in the techniques of identifying counterfeit components.